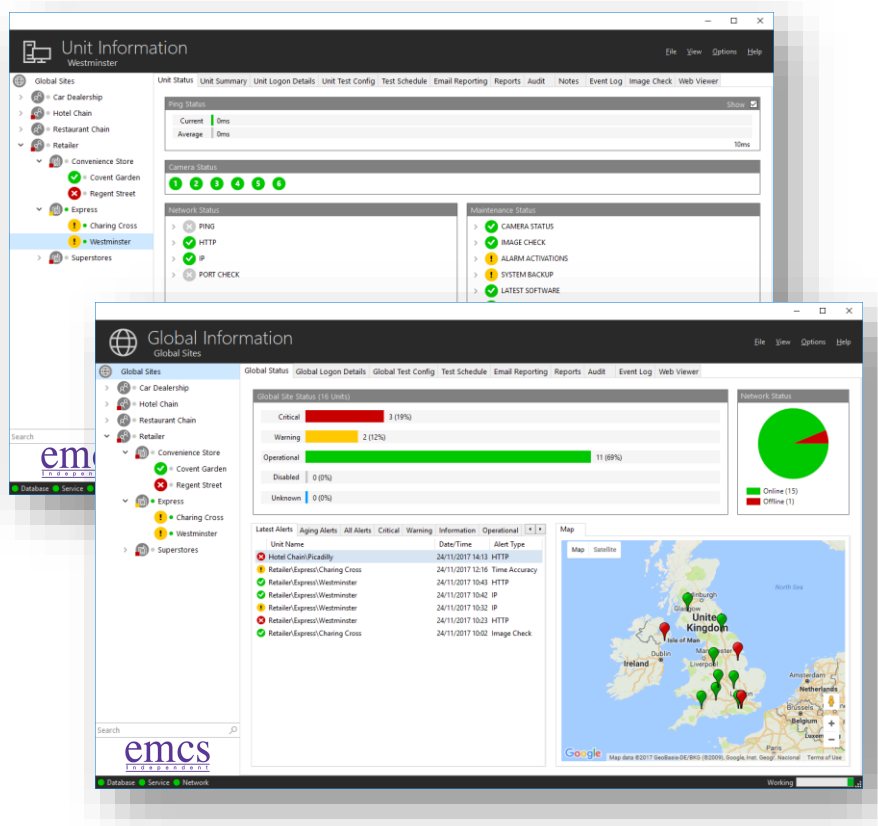


24/7 Remote CCTV Maintenance checks from emcs

Ensuring your customers' CCTV is operational when it's needed most



At this difficult time, it's more important than ever to ensure your CCTV installations are protecting your customer's property & not leaving them at risk.

As it's no longer possible to attend sites to perform planned CCTV maintenance visits, we'd like to remind you that we offer remote CCTV Maintenance checks as part of our standard service via our *CCTV Sentry* service.

The checks are completed automatically and details reported to your service team, so faults, tampering or vandalism issues can be resolved promptly - before they become critical.

AUTOMATED CHECKS

24/7 Remote Checking.
Automated fault reporting.
Reduced system downtime.

RAPID RESPONSE

Immediate fault notification.
Proactive remote response.
Target visits as required.

CUSTOMER REPORTS

Daily System Status emails.
Reports by region or site.
Live status web pages.

What is 24/7 automated checking?

Our unique 24/7 automated CCTV *Sentry* gives you the peace of mind that your customers' CCTV installations are fully operational. You can target only systems identified with issues, reducing system downtime & your potential security risks.

How does it work?

It works by automatically connecting to your CCTV systems remotely every hour to retrieve diagnostic & operational information.

This information is automatically analyzed, with issues then being reported to your service team, who can either resolve remotely or schedule a service visit.

Why 24/7 automated checking?

During the lockdown period, it isn't always possible to visit sites, & there is often nobody locally who can check the CCTV systems, so problems could potentially go un-identified until an incident occurs, leaving your customers' sites vulnerable.

Our automated CCTV *Sentry* ensures your customers' CCTV systems are working, fit for purpose & protecting their property.

No additional hardware is required on site, meaning it's a cost-effective & hassle-free way to offer 24/7 peace of mind.



24/7 peace of mind

We check your CCTV systems every hour of every day, so faults & issues can be detected & resolved in a timely manner.

Routine System checks

Your CCTV systems are automatically checked for faults, tampering, & vandalism which affect their performance, including:



System Connection



Camera Failure



Disk Recording



Record Duration



Time Accuracy



Image Integrity

Image Integrity Checks

On compatible systems, the integrity of the images can be checked automatically.

You are alerted if cameras have been tampered with, obscured, moved, are out of focus, or too bright or dark.

Daily Status Report

As part of the service, you receive a Daily Status Report which shows a 'snapshot' status of all your sites in one email.

Live Status Page

You are provided with a web link to see the live status of your installations on your phone, tablet, or browser.

Scalable service

CCTV Sentry is scalable to monitor an unlimited number of sites.

Available for non-monitored systems

If you have remote connectivity into your customers CCTV systems, we can offer 24/7 Remote CCTV Maintenance checking for you.

No long-term commitment

Our 24/7 Remote Maintenance Checking service is available on a pay-as-you-go basis, for just **£5+vat per month**, & there's no long-term commitment so you can cancel at any time.

Benefits

- Issues are detected automatically.
- More effective CCTV maintenance.
- Target your service visits.
- Reduced system downtime.
- Daily system status reporting.
- Live web page view.

Contact us to find out more about our 24/7 Remote CCTV Maintenance checking service *CCTV Sentry* & how it can reduce your customers' CCTV downtime and risk.