

EMCS REQUEST FOR CENTRAL STATION CONNECTION FORM

REQUEST FOR DUALCOM CONNECTION FORM OC16/34

| | | | | | |
|-------------------------------------------------|--------------------------|-------------------|--------------------------|-------------------------|--------------------------|
| New Installation | <input type="checkbox"/> | Transfer from ARC | <input type="checkbox"/> | If transfer, which ARC? | |
| If transfer, please provide sim / data no's | | | Sim:- | | |
| Residential | <input type="checkbox"/> | Commercial | <input type="checkbox"/> | Data:- | |
| <i>Sleeping Risk on Commercial Fire Alarms:</i> | | Sleeping Risk | | Yes | <input type="checkbox"/> |
| | | | | No | <input type="checkbox"/> |
| | | | | Reference/Purchase No | |

Commercial Systems Only - If Fire Brigade response is required, please specify if there is a risk of people sleeping on site. This information will then be passed on to the brigade upon activation. Information supplied is critical as this will affect the type of response the brigade provide. EMCS will not be responsible or liable for incorrect information or if information affecting brigade response is not provided.

| | | | |
|----------------------------------------------------------|------------------------------------------------------------------------------|--------------------------|--------------------------|
| Delivery Address including postcode & contact details :- | Product Type (please specify):- | | |
| | | | |
| | Aerial Type (please specify):- | | |
| | | | |
| | Delivery (please specify):- | | |
| | | | |
| Contact Name | Please select signalling, aerial & delivery from drop down menus. | | |
| Tel.No | Please see page 2 for equipment included & any additional charges | | |
| Email | Fast Format | <input type="checkbox"/> | SIA |
| | | <input type="checkbox"/> | Contact ID |
| | | <input type="checkbox"/> | <input type="checkbox"/> |
| Customer Name | Type of Verification fitted:- | | |
| Address | Police Force | | |
| | Combined Int & P/A URN | | |
| | Intruder URN | | |
| | P/A URN | | |
| | Fire Brigade Response Req ? | Yes | <input type="checkbox"/> |
| | | No | <input type="checkbox"/> |
| Postcode | Fire Brigade | | |
| Site Tel No | Nimbus Fire Confirmation ? | Yes | <input type="checkbox"/> |
| | | No | <input type="checkbox"/> |
| Site Password | Bearbox Alarm ? | Yes | <input type="checkbox"/> |
| Duress Code | | No | <input type="checkbox"/> |
| | Please note that Nimbus & Bearbox are chargeable extras | | |

Channels & Type Of Signal (Please see second page for instructions)

| Ch | Type | Contact Method | Ch | Type | Contact Method | Ch | Type | Contact Method | Ch | Type | Contact Method |
|----|------|----------------|----|------|----------------|----|------|----------------|----|--------------|----------------|
| 1 | | | 5 | | | 9 | | | 13 | Polling Fail | |
| 2 | | | 6 | | | 10 | | | 14 | Network Fail | |
| 3 | | | 7 | | | 11 | | | 15 | GPRS Fail | |
| 4 | | | 8 | | | 12 | | | 16 | Line Fault | |

| | | | |
|----------------------------------------------------------|----------|---------------------------|----------|
| Keyholders To Be Informed | K/H Code | Keyholders To Be Informed | K/H Code |
| Please enter the name & telephone number / email address | | | |
| 1 | | 3 | |
| | | | |
| 2 | | 4 | |
| | | | |

Special Actions / Additional Information (Please use extra sheet if req'd)

| | | | | | | |
|-------------------------------|-----|--------------------------|----|--------------------------|------|--|
| Remote Reset Fitted? | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> | Type | |
| Alarm Installer | | | | Company Code | | |
| Location / Chip No (If known) | | | | Date | | |

I confirm that I am authorized to complete this request on behalf of the Alarm Installer.
 I / We understand that a binding contract shall be formed in accordance with the Terms and Conditions for the Provision of Monitoring Services incorporated in the Credit Account Application Form which I / We submitted to EMCS and that this contract shall apply to all services referred to in the Application for Services from the earlier of: a) the date that EMCS accepts this EMCS Request For Central Station Connection Form and b) the time that I / We first make a connection to the Communication Centre for the services referred to in this EMCS Request For Central Station Connection Form. Please click [here](#) to see our terms and conditions.

| | |
|-------------------------------------|--|
| Name of Person submitting this form | |
|-------------------------------------|--|

INSTRUCTIONS FOR COMPLETION OF FORM OC16/34

EMCS provide faxed/emailed confirmation of your clients monitoring and keyholder requirements. You must always ensure that our confirmation is in accordance with your instructions. EMCS cannot and will not be held responsible for your own or your clients failure to provide up to date accurate monitoring and keyholder information.

| | |
|-------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| TOP BOXES | These boxes must be completed fully before any information is entered onto the EMCS database. |
| SLEEPING RISK | Commercial Systems Only - If Fire Brigade response is required, please specify if there is a risk of people sleeping on site. This information will then be passed on to the brigade upon activation. |
| DELIVERY ADDRESS | Please provide the delivery address for the equipment. |
| SIGNALLING | <p>Please specify which signalling system is being installed.</p> <p>G2R & G3R - Includes Free High Gain Aerial & World Sim</p> <p>Dualcom G2, G3, G4, Fire UDL PSTN - Includes Free High Gain Aerial, World Sim & PSTN Card</p> <p>Dualcom G2, G3, G4 UDL IP - Includes Free High Gain Aerial, World Sim & IP Card</p> <p>Please note £15 additional charge for Plug On.</p> <p>Dualcom Pro DP2, DP2 Plus, DP3. Smart reporting is automatically switched on. If you would like this to be switched off, please email admin@emcs.co.uk</p> <p>Digi Air, Digi Air UDL, Digi Air UDL PSU, Digi Air Pyronix, Digi Air Risco, Digi Air Eaton, Digi Air Orisec, Digi Air Pro.</p> <p>Mini Air Hosting Only, Mini Air Hosting & Monitoring.</p> <p>ALL IP signalling device require an IP Form to be completed. Click here to download</p> |
| DETAILS | Please ensure that the address details are entered, as the application will NOT be processed if this is missing. |
| POLICE / FIRE | Please specify which Police Force / Fire Brigade you would like to be notified in the event of an alarm activation. If you do not specify which Police Force / Fire Brigade you require, we will set the system up as NO Police Force / Fire Brigade required. |
| CHANNELS | The standard method of signalling is Channel 1 for FIRE, 2 for P/A, 3 for INTRUDER, 4 for OPEN/CLOSE or ABORT etc. If Channel set up is different, please specify (An additional charge will apply to multi-area systems). |
| CONTACT METHOD | <p>Please specify how you would like our operators to contact the keyholders (Operator, Text, Email).</p> <p>Operator = An operator will attempt to ring the keyholder.</p> <p>Text = A Text will be sent to the mobile number specified. The system will wait 2 minutes for a reply. If the reply is received, the alarm will be cleared down (as long as there are no further actions to be taken). If a reply is not received the alarm will be presented to the operators to contact the other keyholders listed. The text message service may incur an additional charge.</p> <p>Email = An email will be sent to the address specified and the alarm will be cleared down (as long as there are no further actions to be taken).</p> |
| KEYHOLDERS | Please indicate (if more than one tel. no.) which number is to be called first. K/H CODE is a password for an individual keyholder if different from the main ABORT CODE. |
| SPECIAL ACTIONS/ INFORMATION | Please indicate anything which materially affects the way in which the alarm will be dealt with (use a separate piece of paper if required). |
| REMOTE RESET TYPE | Please be specific when entering the "TYPE" of reset unit fitted (e.g. Castle Care-Tech 2300 panel). |
| ALARM INSTALLER | Please ensure that your Alarm Installer Code is entered to avoid your application being delayed. |

| Part Number | Description Of Products | Cost (Each) | Quantity |
|------------------------------|--------------------------------------------------------------------------------------------------------------------|-------------|----------|
| <u>GPRS ONLY</u> | | | |
| CS2056 | Aerial Extension Lead (5M Cable) | £12 | |
| CS2057 | High Gain Aerial (5M Cable) | £30 | |
| CS2325 | Plug On Panel Adapter | £15 | |
| CS2351 | 4 Channel Expander (Total of 12 Channels) | £35 | |
| CS2355 | LAN Card & 4 Channel Expander (For IP Signalling) | £75 | |
| <u>UDL ONLY</u> | | | |
| CS0427 | Scantronic i-on Interface Board | £13 | |
| CS0485 | Buffer Board Interface For Use With Galaxy Control Panels | £14 | |
| CS5385 | Plug on PSTN Card provides 12 channels and GradeShift G2R UDL to Dual Path G2. Monitoring charge will change to G2 | £0 | |
| <u>PRO ONLY</u> | | | |
| CS.1.145 | 5M Extension cable MMCX (Black) | £12 | |
| CS.1.147 | 5M Extension cable MMCX (White) | £12 | |
| CS.1.151 | Single 4G Covert Aerial for DigiAir Pro | £5 | |
| CS.1.153 | Single 4G High Gain Aerial Ext/Int for Grade Shift Pro Radio + IP | £15 | |
| CS.1.157 | Dual 4G High Gain Aerial Ext/Int for GradeShift Pro Radio + Radio | £20 | |
| CS.1.201 | Serial Cable of Pyronix, Honeywell, Orisec and Texecom | £5 | |
| CS.1.202 | Serial Cable for RISCO LiteSYS and Agility Panels | £5 | |
| CS.1.203 | Serial Cable for Cooper Alarm Panel - TS Range | £5 | |
| CS.1.204 | Serial Cable for HKC | £5 | |
| CS.1.206 | Serial Cable for Guardall | £5 | |
| CS.1.207 | DSC T-Link Cable UK/EU | £5 | |
| CS.1.208 | Serial Cable for GSD Panels | £3.50 | |
| CS.1.235 | Plug On Adapter | £15 | |
| CS.1.301 | Ethernet Cable | £5 | |
| CS.1.302 | LAN Adaptor | £5 | |
| CS.1.401 | 16 Input Exander Card for DualCom Pro | £25 | |
| CS.1.402 | Modem Capture Module | £25 | |
| CS.1.403 | Scantronic ION Plug On Board | £9 | |
| CS.1.500 | Radio/Wi-Fi Module Enclosure | £8 | |
| <u>ALL UNITS</u> | | | |
| CS0450 | Conversion Lead for CSL Connected with Risco from UFL to MMCX | £7.50 | |
| CS0460-01 | RS232/485 lead for GradeShift UDL (new hardware) | £5 | |
| CS0461 | RS485 lead for Dualcom DigiAir UDL | £4 | |
| CS0720 | ADSL Broadband Filters (Box of 8) | £40 | |
| CS1510 | Digi Air PSU (Power Supply Unit) only | £33.60 | |
| CS1520 | Grade 2 Boxed Power Supply (12V) | £43 | |
| CS1530 | Grade 3 Boxed Power Supply (12V) | £49 | |
| CS2369 | 2G Signal Analyser | £220 | |
| CS2389 | 4G Signal Analyser (Signal strength tester for 2G/3G/4G) | £309 | |
| <u>SPARE HARDWARE</u> | | | |
| CS2304 | Dualcom Gradeshift Spare Hardware (no SIM card) | £130 | |
| CS2131 | Dualcom Digiplus Spare Hardware (no SIM card) | £68 | |
| CS5310 | Dualcom UDL Spare Hardware (no SIM card) | £130 | |
| CS5600 | Dualcom DigiAir Spare Hardware (no SIM card) | £80 | |