

# EMCS REQUEST FOR CENTRAL STATION CONNECTION FORM

## REQUEST FOR REDCARE CONNECTION FORM OC64/16

New Installation	<input type="checkbox"/>	Transfer from ARC	<input type="checkbox"/>	If transfer, which ARC?	
If transfer, please provide TAID Number:					
Residential	<input type="checkbox"/>	Commercial	<input type="checkbox"/>	Reference / Purchase No	
<i>Sleeping Risk on Commercial Fire Alarms:</i>		Sleeping Risk	Yes	<input type="checkbox"/>	No <input type="checkbox"/>

**Commercial Systems Only - If Fire Brigade response is required, please specify if there is a risk of people sleeping on site. This information will then be passed on to the brigade upon activation. Information supplied is critical as this will affect the type of response the brigade provide. EMCS will not be responsible or liable for incorrect information or if information affecting brigade response is not provided.**

<b>Delivery Address including postcode &amp; contact details :-</b>	<b>Product Type (please specify):-</b>
	Please select signalling type from drop down menu.
	If Ultimate, Please specify the telephone number below:
	<b>Delivery:</b>
<b>Contact Name</b>	
<b>Tel.No</b>	Fast Format <input type="checkbox"/> SIA Signalling <input type="checkbox"/>
<b>Email</b>	If SIA - Please DO NOT complete the channels section below.
<b>Customer Name</b>	Type of Verification fitted:-
<b>Address</b>	Police Force
	Combined Int & P/A URN
	Intruder URN
	P/A URN
	Fire Brigade Response Req? Yes <input type="checkbox"/> No <input type="checkbox"/>
<b>Postcode</b>	Fire Brigade
<b>Site Tel No</b>	Nimbus Fire Confirmation? Yes <input type="checkbox"/> No <input type="checkbox"/>
<b>Site Password</b>	Bearbox Alarm? Yes <input type="checkbox"/> No <input type="checkbox"/>
<b>Duress Code</b>	
	Please note that Nimbus & Bearbox are chargeable extras

### Channels & Type Of Signal (Please see second page for instructions)

Ch	Type	Contact Method	Ch	Type	Contact Method	Ch	Type	Contact Method	Ch	Type	Contact Method
1			5			9			13		
2			6			10			14		
3			7			11			15		
4			8			12			16		

Keyholders To Be Informed	K/H Code	Keyholders To Be Informed	K/H Code
Please enter the name & telephone number / email address			
1		3	
2		4	

### Special Actions / Additional Information (Please use extra sheet if req'd)

<b>Remote Reset Fitted?</b>	Yes <input type="checkbox"/> No <input type="checkbox"/>	Type	
<b>Alarm Installer</b>		<b>Company Code</b>	
<b>Location / Chip No (If known)</b>		<b>Date</b>	

I confirm that I am authorized to complete this request on behalf of the Alarm Installer.  
 I / We understand that a binding contract shall be formed in accordance with the Terms and Conditions for the Provision of Monitoring Services incorporated in the Credit Account Application Form which I / We submitted to EMCS and that this contract shall apply to all services referred to in the Application for Services from the earlier of: a) the date that EMCS accepts this EMCS Request For Central Station Connection Form and b) the time that I / We first make a connection to the Communication Centre for the services referred to in this EMCS Request For Central Station Connection Form. Please click [here](#) to see our terms and conditions.

<b>Name of Person submitting this form</b>	
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## INSTRUCTIONS FOR COMPLETION OF FORM OC64/16

**EMCS provide faxed/emailed confirmation of your clients monitoring and keyholder requirements. You must always ensure that our confirmation is in accordance with your instructions. EMCS cannot and will not be held responsible for your own or your clients failure to provide up to date accurate monitoring and keyholder information.**

- TOP BOXES** These boxes must be completed fully before any information is entered onto the EMCS database.
- SLEEPING RISK** Commercial Systems Only - If Fire Brigade response is required, please specify if there is a risk of people sleeping on site. This information will then be passed on to the brigade upon activation.
- DELIVERY ADDRESS** Please provide the delivery address for the equipment.
- SIGNALLING** Please specify which signalling system is being installed:  
Secure G2, G3, Fire. All units are sent with Roaming Sims.  
Essential G2, Essential Zero G2, Essential Extra G3, Advanced G3, Advanced Extra G4, Ultimate G4, Ultimate G4 With Line.
- DETAILS** Please ensure that the address details are entered, as the application will NOT be processed if this is missing.
- POLICE / FIRE** Please specify which Police Force / Fire Brigade you would like to be notified in the event of an alarm activation. If you do not specify which Police Force / Fire Brigade you require, we will set the system up as NO Police Force / Fire Brigade required.
- CHANNELS** The standard method of signalling is Channel 1 for FIRE, 2 for P/A, 3 for INTRUDER, 4 for OPEN/ CLOSE or ABORT etc. If Channel set up is different, please specify (An additional charge will apply to multi-area systems).
- Zone information for SIA should also be placed in "SPECIAL ACTIONS", or attached on a separate sheet.
- CONTACT METHOD** Please specify how you would like our operators to contact the keyholders (**Operator, Text, Email**).
- Operator** = An operator will attempt to ring the keyholder.  
**Text** = A Text will be sent to the mobile number specified. The system will wait 2 minutes for a reply. If the reply is received, the alarm will be cleared down (as long as there are no further actions to be taken). If a reply is not received the alarm will be presented to the operators to contact the other keyholders listed. **The text message service may incur an additional charge.**  
**Email** = An email will be sent to the address specified and the alarm will be cleared down (as long as there are no further actions to be taken).
- KEYHOLDERS** Please indicate (if more than one tel. no.) which number is to be called first. K/H CODE is a password for an individual keyholder if different from the main ABORT CODE.
- SPECIAL ACTIONS / INFORMATION** Please indicate anything which materially affects the way in which the alarm will be dealt with (use a separate piece of paper if required).
- REMOTE RESET TYPE** Please select type of reset unit fitted (e.g. Scantronic, Technistore etc).
- ALARM INSTALLER** Please ensure that your Alarm Installer Code is entered to avoid your application being delayed.