

EMCS REQUEST FOR CENTRAL STATION CONNECTION FORM

EMCS CCTV SENTRY FORM OC80/1

EMCS will notify you and your customers by email all of the above system failures within 1 hour as well as sending a daily report for all of your systems. You will also be able to view the status of all your connections through our EMCS CCTV Sentry web portal. This proactive approach to maintenance allows issues to be rectified in a much timelier manner rather than waiting until a fault is discovered by the end user or when a critical incident occurs.

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|---------------------|------------------------------|-----------------------------|-------------------------------|--|
| Monitored by EMCS ? | Yes <input type="checkbox"/> | No <input type="checkbox"/> | If Yes - EMCS Contract Number | |
|---------------------|------------------------------|-----------------------------|-------------------------------|--|

Please note, not all CCTV systems are compatible with EMCS CCTV Sentry.
For a complete list of supported products, please contact the EMCS CCTV Department cctv@emcs.co.uk or 0844 80 999 12.

| | | | |
|------------------|--|-----------|--|
| Transmitter Type | | Site Name | |
| IP Address | | User Name | |
| Port Number | | Password | |

The Web Service and WebAPI use port 80 by default. This can be changed to another port number if required.
This port will need to be forwarded to the DVR in your router.

FAULT REPORTING TO SUBSCRIBER & ALARM CO ?

| | | | | | |
|-------------------------------|------------------------------|-----------------------------|--|---------------|--|
| Full Status Report Required ? | Yes <input type="checkbox"/> | No <input type="checkbox"/> | | Time Required | |
|-------------------------------|------------------------------|-----------------------------|--|---------------|--|

Faults on the system as well as the current status all the selected options above will be reported on a daily basis.

| | |
|------------------------------|--|
| Email Address for Installer | |
| Email Address for Installer | |
| Email Address for Subscriber | |
| Email Address for Subscriber | |

PLEASE NOTE THIS IS A 12 MONTH CONTRACT

CCTV SENTRY PHONE SERVICE

EMCS are able to respond to maintenance faults with an immediate phone call to your customers. Please note this service is chargeable.

Please specify from the below which checks you would like a phonecall response:-

| | | | | | |
|-------------------|--------------------------|--------------------|--------------------------|--------------------------|--------------------------|
| Connection Issues | <input type="checkbox"/> | Hard Disk Failures | <input type="checkbox"/> | Time & Date Inaccuracies | <input type="checkbox"/> |
| Camera Failures | <input type="checkbox"/> | Recording Issues | <input type="checkbox"/> | | |

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